

User Management API Guide

Publication Date - April 11, 2023

Endpoints April 11, 2023: GET: User Quota [/v1/users/quota]

Use these paths to manage users in your BitSight account.

Version 2

Path	Purpose	Description
/v2/users	<u>GET: Users</u>	Get a list of all the users within your account.
/v2/users	<u>POST: Create a New</u> <u>User</u>	Create a new user.
/v2/users/user_guid	<u>GET: User Details</u>	Get account details of a user in your organization.
/v2/users/user_guid	PATCH: Edit a User	Edit an existing user.
/v2/users/user_guid	<u>DELETE: Delete a User</u>	Delete an existing user. Deleting users cannot be undone.
/v2/users/ <mark>user_guid</mark> /require-mfa	<u>POST: Require a User</u> <u>to Implement 2FA</u>	Require a particular user to implement 2FA.
/v2/users/user_guid /resend-activation- email	POST: Resend User Activation Email	If the user has not received the Welcome to BitSight email, which includes their activation link to access the BitSight platform, use this endpoint to resend the activation email.
/v2/users/ <mark>user_guid</mark> /reset-mfa	POST: Reset 2FA for a User	Reset a user's 2FA.

Version 1

Path	Purpose	Description
/v1/users/quota	<u>GET: User Quota</u>	Get your account's user quota.
/v1/users/ <mark>user_guid</mark> / company-views	GET: Your Company Views	See your company monitoring activity, including companies you have recently or most often viewed.

GET: Users

https://api.bitsighttech.com/ratings/v2/use rs

Get the users within your BitSight account.

Parameters

See <u>query parameters</u> for details on the following parameters:

- limit (Default: 100)
- offset (Default 100)
- q See <u>response attributes</u>.
- sort

Parameter	Description	Values
email String, Query	Filter by the user's email address.	
email_q String,Query	Search by the user's email address.	
formal_name_q String, Query	Search by the user's full name.	
group.guid Array, Query	Filter the Access Control Group of the user.	Comma-separated group unique identifiers [group_guid]. See <u>GET: Access</u> <u>Control Groups</u> .
guid String, Query	Filter by a specific user.	User unique identifier [user_guid].
is_available_for_c ontact Boolean, Query	Filter by Admin, Group Admin, or Portfolio Admin users that have been assigned as a point-of-contact when other users request to add companies to the portfolio.	A true value includes users that have been assigned as a point-of-contact for subscription requests.
is_company_api_tok en Boolean, Query	Filter by actual users or user accounts for the company API token.	A true value includes user accounts that are company API tokens.
roles.slug Array, Query	Filter by user role.	Comma-separated user role slug name. See <u>user roles</u> .

status Array, Query	Filter by user account status.	Comma-separated user account status. Activated Created Deactivated
------------------------	--------------------------------	--

Example Request

curl 'https://api.bitsighttech.com/ratings/v2/users' -u api_token:

Example Response

```
{
   "links":{
"next": "https://api.bitsighttech.com/ratings/v2/users?limit=100&offset=200",
      "previous":"https://api.bitsighttech.com/ratings/v2/users?limit=100"
   },
   "count":123,
   "results":[
      {
         "quid": "33333333-dddd-3333-dddd-dddddddddd",
         "friendly_name":"Diane Jones",
         "formal name": "Diane Jones",
         "email":"diane@actorsfilms.us",
         "group":{
            "guid": "dddddddd-3333-dddd-3333-ddddddddddd",
            "name": "Central Pacific"
         },
         "landing_page":"DEFAULT",
         "status": "Activated",
         "last login time":"2021-01-29T20:44:53.879238Z",
         "joined time":"2020-07-16T21:11:23Z",
         "roles":[
            {
               "name":"Admin",
               "slug":"customer admin"
            }
         ],
         "is available for contact":false,
         "is_company_api_token":false,
         "features":[
            {
               "slug": "wfh-ro",
               "value":true,
               "can update":false
            }
         ],
```

```
"preferred_contact_for_entities":[
         "1b3d260c-9e23-4e19-b3a5-a0bcf67d74d9"
],
         "mfa_status":"not_enabled"
     }
]
}
```

Response Attributes

Field	Description
links Object	Navigation for multiple pages of results. See <u>pagination</u> .
next String	The URL for navigating to the next page of results.
previous String	The URL for navigating to the previous page of results.
count Integer	The number of users.
results Array	User details.
Object	A user.
guid String [user_guid]	The unique identifier of this user.
friendly_name String	The preferred name of this user.
formal_name String	The full name of this user.
email String	The email address of this user.
group Object	Access Control Group details of this user.
guid String [group_guid]	The unique identifier of this group.
name	The name of this group.

String	
landing_page String	The landing page set by this user when first logging in to the BitSight platform. Switching to the SPM application negates this configuration.
	 Values: DEFAULT SPM = The My Company Dashboard in the Classic BitSight application. TPRM = The Portfolio Dashboard in the Classic BitSight application.
status String	The account status of this user.
last_login_time String[YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user last logged in the BitSight platform.
joined_time String[YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user was added to the BitSight platform.
roles Array	The roles of this user. See <u>user roles</u> .
Object	A user role.
name String	The name of this role.
slug String	The slug name of this role.
is_available_for_contact Boolean	A true value indicates this user is an Admin, Group Admin, or Portfolio Manager who has bee assigned as a point-of-contact when other users request to add companies to the portfolio.
is_company_api_token Boolean	A true value indicates this user account is a company API token and is not an actual user.
features Array	User-managed feature details of this user. See <u>features</u> .
Object	A feature.
slug String	The slug name of this feature.

value Boolean	A true value indicates this feature is enabled for this user.
can_update Boolean	A true value indicates this user can manage settings for this feature.
<pre>preferred_contact_for_entities Array[company_guid]</pre>	Companies where this user is their preferred contact.
mfa_status String	The multi-factor or 2-factor authentication (2F. status of this user. Values: • enabled = 2FA is enabled for this user • not_enabled = 2FA is not enabled for this user. • pending = An Admin has required this user to enable 2FA.

POST: Create a New User

https://api.bitsighttech.com/ratings/v2/use rs

Create a new user.



Only Admin can create new users.

Parameters

*Required.

Parameter Description		Values
data* User details. Object, Body		
status String, Data	Set the account status for the user.	See <u>user account status</u> . Default: Created
group String, Data	Assign an Access Control Group for the user.	Group unique identifier [group_guid]. See <u>GET: Access</u> <u>Control Groups</u> .
roles* Array, Data	Set a role for the user. Though this parameter accepts an array of role objects, only one role is accepted per request.	User role slug name. See <u>user</u> roles. Example: [{"slug": "customer_user"}]
friendly_name* String, Data	The preferred name for the user.	
is_company_api_t oken Boolean, Data	Assign the user as a company API token.	A true value assigns the user as a company API token.

is_available_for _contact String, Data	Assign the user as a point-of-contact when other users request to add companies to the portfolio.	A true value assigns the user as a point-of-contact when other users request to add companies to the portfolio. The user's role must either be an Admin, Group Admin, or Portfolio Manager.
formal_name* String, Data	The full name for the user.	
email* String, Data	The email address for the user. This is also used as part of their BitSight platform login credentials.	
features Array, Data	Update user managed features.	<pre>Feature slug name and value parameter. Example: [{"slug": "wfh-ro", "value": true}]</pre>
value Boolean, Data	Specify if a feature is enabled.	A true value enables the selected feature.

Example Request

```
curl -X POST --data-ascii '{"friendly_name": "Arnold","formal_name": "Arnold
Brown","email": "arnold@actorsfilms.us"}'
https://api.bitsighttech.com/ratings/v2/users -u api_token: --header
"Content-Type:application/json"
```

Example Response

```
},
  "status":"Created",
  "last_login_time":null,
   "joined_time":"2020-02-02T20:20:20Z",
   "roles":[
      {
         "name":"User",
         "slug":"customer_user"
      }
  ],
   "is_available_for_contact":false,
  "is_company_api_token":false,
   "features":[
     {
         "slug":"wfh-ro",
         "value":false,
         "can_update":true
     }
  ]
}
```

Response Attributes

Field	Description
guid String [user_guid]	The unique identifier of this user.
friendly_name String	The preferred name of this user.
formal_name String	The full name of this user.
email String	The email address of this user.
group Object	The Access Control Group of this user.
guid String[group_guid]	The unique identifier of this group.
name String	The name of this group.
status String	The account status of this user. See <u>user account status</u> .

last_login_time String[YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user last logged in to the BitSight platform.
joined_time String[YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user was added to the BitSight platform.
roles Array	The role of this user. See <u>user roles</u> .
name String	The name of this user role.
slug String	The slug name of this user role.
is_available_for_contact Boolean	A true value indicates this user is an Admin, Group Admin, or Portfolio Manager who has been assigned as a point-of-contact when other users request to add companies to the portfolio.
is_company_api_token Boolean	A true value indicates this user account is a company API token and is not an actual user.
features Array	User-managed feature details of this user.
slug String	The slug name of this feature.
value Boolean	A true value indicates this feature is enabled for this user.
can_update Boolean	A true value indicates this user can manage settings for this feature.

https://api.bitsighttech.com/ratings/v2/use rs/user_guid

Get details about a particular user.

Parameters

*Required.

Parameter	Description	Values
user_guid* Path	Identify the user to query.	[String] User unique identifier [user_guid]. See <u>Get: Users</u> .

Example Request

curl 'https://api.bitsighttech.com/ratings/v2/users/<u>user_guid</u>' -u <u>api_token</u>:

Example Response

```
{
   "quid":"11111111-aaaa-1111-aaaa-11111111111",
   "friendly name": "Arnold",
   "formal name": "Arnold Brown",
   "email": "arnold@actorsfilms.us",
   "group":{
      "guid": "aaaaaaaa-1111-aaaa-1111-aaaaaaaaaaa",
      "name": "Analytics Team"
   },
   "status": "Activated",
   "last login time": "2020-05-18T17:57:54.400803Z",
   "joined time":"2020-02-02T20:20:20Z",
   "roles":[
      {
         "name":"Group Admin",
         "slug":"customer group admin"
      }
   ],
   "is available for contact":false,
   "is company api token":false,
   "features":[
```

Response Attributes

Field	Description
guid String [user_guid]	The unique identifier of this user.
friendly_name String	The preferred name of this user.
formal_name String	The full name of this user.
email String	The email address of this user. This is also used as part of their BitSight platform login credentials.
group Object	The Access Control Group of this user.
guid String [group_guid]	The unique identifier of this group.
name String	The name of this group.
status String	The account status of this user.
last_login_time String [YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user last logged in to the BitSight platform.
joined_time String [YYYY-MM-DDTHH:MM:SSZ]	The date and time when this user was added to the BitSight platform.
roles Array	The user role details of this user.
name String	The name of this user role.

	slug String	The slug name of this user role.	
is_available_for_contact Boolean		A true value indicates this user is an Admin, Group Admin, or Portfolio Manager who has been assigned as a point-of-contact when other users request to add companies to the portfolio.	
	s_company_api_token polean	A true value indicates this user account is a company API token and is not an actual user.	
	eatures Tray	User-managed feature details of this user.	
	slug String	The slug name of this feature.	
	value Boolean	A true value indicates this feature is enabled for this user.	
	can_update Boolean	A true value indicates this user can manage settings for this feature.	

PATCH: Edit a User

https://api.bitsighttech.com/ratings/v2/use rs/user_guid

Edit an existing user.

Only Admin can edit users.

Parameters

*Required.

	Parameter Description		Values
user_guid* Identify the user to end of the second s		Identify the user to edit.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .
data The user detail Body		The user details to edit.	[Object]
	group Data	Assign an Access Control Group for the user.	[String] Group unique identifier [group_guid]. See <u>GET: Access</u> <u>Control Groups</u> .
	roles Data	Set a role for the user. Though this parameter accepts an array of role objects, only one role is accepted per request.	<pre>[Array] User role slug name. See user roles. Example: [{"slug": "customer_user"}]</pre>
	friendly_name Data	The preferred name for the user.	[String]
	is_company_ap i_token Data	Assign the user as a company API token.	[Boolean] true = Assign the user as a company API token.

is_available_ for_contact Data	Assign the user as a point-of-contact when other users request to add companies to the portfolio.	[Boolean] true = Assign the user as a point-of-contact when other users request to add companies to the portfolio.
		The user's role must either be an Admin, Group Admin, or Portfolio Manager.
formal_name Data	The full name for the user.	[String]
email Data	The email address for the user. This is also used as part of their BitSight platform login credentials.	[String]
features Data	Update user managed features.	<pre>[Array] Feature slug name and value parameter. Example: [{"slug": "wfh-ro", "value": true}]</pre>
value Data	Specify if a feature is enabled.	[Boolean] true = Enable the selected feature.

Example Request

DELETE: Delete a User

https://api.bitsighttech.com/ratings/v2/use rs/user_guid

Delete an existing user. Deleting users cannot be undone.



Deleting a user also deletes any shared folders that they created. We recommended assigning an active owner to the folder before deactivation, to ensure the folder can still be managed.



Only Admin can delete users.

Parameters

*Required.

Parameter	Description	Values
user_guid* Path	Identify the user to edit.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .

Example Request

If successfully deleted, the server will return an "HTTP 204" response code.

POST: Require a User to Implement 2FA

https://api.bitsighttech.com/ratings/v2/use rs/user_guid/require-mfa

Multi-factor or 2-factor authentication (2FA) is an authentication method that provides an extra layer of security. Use this path to require a particular user to implement 2FA.



Only Admin can require a user to implement 2FA.

Parameters

*Required.

Parameter	Description	Values
user_guid* Path	Identify the user to require 2FA.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .

Example Request

Status Codes

Code	Description
200 - OK	2FA is now required for the user.
400 - 2FA Enabled	The user already has 2FA enabled.

POST: Resend User Activation Email

https://api.bitsighttech.com/ratings/v2/use rs/user_guid/resend-activation-email

Resend the Welcome to BitSight email, which includes their activation link to access the BitSight platform.

Parameters

*Required.

Parameter	Description	Values
user_guid* Path	Identify the user to edit.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .

Example Request

If the email was successfully sent, the server will return an "HTTP 201" response code.

POST: Reset 2FA for a User

https://api.bitsighttech.com/ratings/v2/users/us er_guid/reset-mfa

If a user has lost access to their authentication mechanism, resetting multi-factor or 2-factor authentication (2FA) allows them to reconfigure 2FA and set up a new mechanism. Use this to reset a user's 2FA.



Only Admin can reset 2FA for users.

Parameters

*Required.

Parameter	Description	Values
user_guid* Path	Identify the user to reset 2FA.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .

Example Request

Status Codes

Code	Description
200 - OK	2FA has been reset for the user.
400 - 2FA Disabled	The user already has 2FA disabled.

GET: User Quota

April 11, 2023: Published.

https://api.bitsighttech.com/ratings/v1/use rs/quota

Get your account's user quota.

Example Request

curl https://api.bitsighttech.com/ratings/v1/users/quota -u api token:

Example Response

```
{
   "active_user_count": 1,
   "inactive_user_count": 3,
   "total_user_count": 4,
   "remaining_active_quota": 1,
   "total_active_quota": 2,
}
```

Request Attributes

Field	Description
active_user_count Integer	The number of active users.
inactive_user_count Integer	The number of inactive users.
total_user_count Integer	The number of users.
remaining_active_quota Integer	The remaining user quota.
total_active_quota Integer	The total user quota; Available users based on the tier, subscriptions, part numbers, etc.

Status Codes

Code	Description
200 - Okay	Everything worked as expected.
401 - No Authentication	No valid API token was provided.

GET: Your Company Views

https://api.bitsighttech.com/ratings/v1/use rs/user guid/company-views

See your company monitoring activity, including companies you have recently or most often viewed.

Parameters

*Required.

See <u>query parameters</u> for details on the limit parameter (default: all fields).

Parameter	Description	Values
user_guid* Path	Identify the user to query.	[String] User unique identifier [user_guid]. See <u>GET: Users</u> .
days_back Query	Specify the number of days to include.	[Integer] The number of days, up to 1 year.
folder Query	Filter by folder.	[String] Folder unique identifier [folder_guid]. See <u>GET: Folder Details</u> .

Example Request

curl

```
https://api.bitsighttech.com/ratings/v1/users/<u>11111111-aaaa-1111-aaaa-111111</u>
<u>111111</u>/company-views -u <u>api_token</u>:
```

Example Response

```
"guid":"a940bb61-33c4-42c9-9231-c8194c305db3",
"name":"Saperix, Inc."
}
]
}
```

Response Attributes

Field	Description
ost_recently_viewed bject	Companies this user viewed recently.
rating Integer	The current security rating of this company.
guid String[entity_guid]	The unique identifier of this company.
name String	The name of this company.
pp_viewed bject	Companies this user viewed most often.
rating Integer	The current security rating of this company.
guid String[entity_guid]	The unique identifier of this company.
name String	The name of this company.

Fields

Features

Feature	Description	Slug Name
Work From Home	Work From Home allows you to search for findings in up to 50 IP addresses that might introduce risk to your organization.	wfh-ro

User Roles

Role	Description	Slug Name
Admin	Full administrative access to the BitSight account, including having insight into product usage of various users and the ability to delegate the management of portfolios to division leaders and other departments. Admins can create groups, modify groups, add users to any group, change the company limit for each group, change distribution list settings, and add companies to any group.	customer_admin
Group Admin	 This user is associated with an Access Control Group. Companies can put multiple Group Admin in place, each of whom would be responsible for a business unit, department, or country division, without needing to provide the full administrative privileges of an Admin. Group Admin do not see that they are in a group. Group Admin can modify other users and companies for their group; including add or remove companies to the group, add or remove users to the group, and add other Group Admins to their group. They cannot modify an account's distribution list settings, add additional groups, change group limits, modify users who are not part of the group, or promote users to an Admin. 	customer_group _admin
Portfolio Manager	This user is associated with an Access Control Group. Companies can put multiple Portfolio Managers in place, each of whom would be responsible for a business unit, department, or country division, without needing to provide the full administrative privileges of an Admin. Portfolio Managers can add companies to their group.	customer_portf olio_manager

	They cannot modify an account's distribution list settings, add additional groups, change group limits, or create and manage users for their group.	
User	This is a "read-only" role that cannot make any significant changes to the organization's settings or subscriptions. This basic access role has full access to the BitSight Security Ratings Platform and all add-ons the organization has purchased. Users can view companies in the portfolio, create and share folders, submit support tickets, examine events, download/export documents (PDF and CSV).	customer_user

User Account Status

- Activated
- Created
- Deactivated

Pagination

The BitSight API might return a large number of results for a given query and will be paginated. Paginated results include the next, previous, and count fields.

Field	Description	
count Integer	The number of results.	
next String	The link to navigate to the next page of the results.	
previous String	The link to navigate to the previous page of the results.	

Recommendations

We recommend using the following query parameters, if available, to modify the response and improve the performance of the API:

- Define a start_date and end_date.
- The maximum number of results per query is controlled by the limit parameter; a request might return fewer results than this (even zero), but not more.

Parameters

Path Parameters

Path parameters use a part of the URL as a parameter. They are often unique identifiers (GUID) of a particular data set.

GET: Access Control Groups

https://api.bitsighttech.com/ratings/v1/access-groups

GET: Folder Details

https://api.bitsighttech.com/ratings/v1/folders

Query Parameters

Use query parameters for filtering or sorting.

Append a question mark (?) to the URL to indicate the start of a query parameter. Additional query parameters are indicated with an ampersand (&), and if present, the URL should be wrapped with double quotes (").

Example:

curl "https://api.example.com/path?parameter_1=value1¶meter_2=value2"

Parameter	Description	Values
limit Integer	Set the maximum number of results. The results might include fewer records (even zero), but not more.	If not set, the default number of results can vary depending on the endpoint.
offset Integer	Set the starting point of the results.	0 (zero) starts the results from the first record in the results.
q String	Perform a full-text search for matching records on all searchable fields.	
sort String	Sort the response objects in ascending order (A to Z).	Comma-separated field names. Field names are the names of the fields in the response object. To sort in descending order, place a minus sign (-) immediately before the field name. Example: 'key_1, -key_2' first sorts by ascending key_1, and then by descending key_2.